

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

FIRST NAMED INVENTOR	:	Simon Sabato	Confirmation No.: 7960
FOR	:	SYSTEM AND METHOD FOR QUEUE MANAGEMENT USING QUEUE SETS	
APPLICATION NO.	:	10/734,081	
FILING DATE	:	December 10, 2003	
EXAMINER	:	David M. Oveissi	
ART UNIT	:	2416	
CUSTOMER NO.	:	23380	

**AMENDMENT****Mail Stop AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office action dated April 28, 2009, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2  
**Remarks/Arguments** begin on page 8 of this paper.